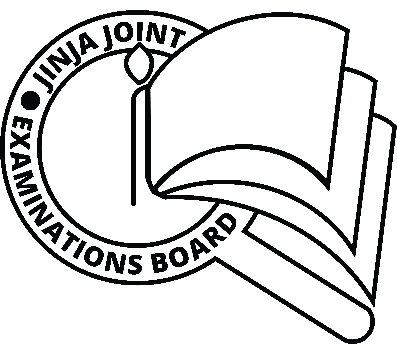
**Jinja Joint Examinations Board**

**Mock Examinations 2022**

**P230/2 Entrepreneurship**

**Marking guide**

1. (a) Name and address of business programme for analysing risk

situations in business.

|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **ACTIVITY** | **PERSON IN CHARGE** | **REMARKS** |
| Fill in | * Assessing the risk * Determining the goals /objectives. * Determining the various alternatives available * Gathering the information and weighing the various alternatives. * Minimising risks * Planning and implementing the best alternatives. |  |  |

Prepared by Approved by :

Sign ………………………………….. Signature ………………

Name…………………………………… Name …………………….

Title ………………………………….. Title .…………………….

Mark allocation

Title – 01 mk

Activities Any 6 = 03 mks

Any other = 02 mks

Total = **06 marks**

(b) Letter to the local council chairperson to register the complain of theft and burglary should shoe:

* Name and address of the business
* Date of writing
* Reference Number
* Recipient is LCI chairperson of (state village/cell/Division/Ward and district or town.
* Salutation
* Reason i.e complain of theft and burglary,
* Body showing – Reason for writing
  + - * Quotes dates of theft
      * Quote number of hens stolen
      * Name suspects if possible
      * Action from the LCI chairperson
      * Waning/measure you intend to take as the owner if the business

Complimentary close is yours faithfully

Mark allocation

Body Any 6

Any other 6x½ = 03 marks

**06 marks**

(c) Title: Name and address

Strategies for enhancing security in the business

1. Checking thoroughly all the vehicles, motor cycles and persons entering or leaving the business at the main entrance.
2. Ensuring that all vehicles, motor cycles, persons and their properties are registered on arrival at the main gate.
3. Installing security lights and switching them on at night.
4. Having in place a well maintained fence and monitoring it at all times.
5. Installing security monitoring equipment like Cameras, alarm systems at the business premises to monitor security.
6. Employing well-armed and trained security workers and giving them clear instructions relating to security.
7. Electrifying the wall fence of the business.
8. Placing warning labels /notices relating to security at different points within business premises or outside.
9. Restricting permission to enter the business to business customers, workers and other permitted business parties.
10. Installing fire extinguishers at the business work place and periodically training workers on how to use them.
11. Ensuring that all workers wear business uniforms that have name and number tags on them at all times during working time.
12. Ensuring close supervision of all workers while carrying out their duties in order to minimise bad behaviours like theft.
13. Prosecuting all trespassers of the business premises
14. Allocating specific duties to each worker and holding each responsible
15. for any security matters related to each ones assignment.

Title –01 mk

Any other 7x1 = **07 mks**

d. Name and address of business

Job specification

Job title: Chief security officer

Gender: Preferably made

Experience: Eg two years’ experience is serving in a related position in a reputable firm.

Age: Between 25 – 40 years’ old

Education: Minimum Advanced level certificate with additional training in security matters

Other competencies” Computer literate knowledge of Kiswahili language

Physical characteristics: Tall and muscular energy.

Etc.

Mark Allocation

Title = 01mark

Any other 4x1 = **04** mark

2 .(a)

………………………….MAIZE MILLERS

P.O BOX ….(TOWN)

ESTIMATED START-UP EXPENSES

|  |  |
| --- | --- |
| Particulars | Amount shs |
| Market Research | xx |
| Advertising | xx |
| Recruitment and training of manpower | xx |
| Purchase of maize Huller machines | xx |
| Installation of utilities | xx |
| Installation of machinery and equipment | xx |

Total start –up expenses

MARK ALLOCATION

Title = 01 mk

Grand total = 01 mk

Any other 3x1 = 03 mks

(b) MAIZE MILLERS

P.O BOX ….(2mks)

**POLICY GUIDELINES FOR ENSURING PROPER HANDLING AND SAFETY OF MACHINES**

1. Machines like computers are to be covered when not in use to avoid dust and damages.
2. Machines are to be regularly service twice a month as recommended by the supplier(s)
3. Machines are to be painted and oiled to avoid rusting.
4. Workers shall be given clear instructions/ machine operational manuals on how to use the machines.
5. Proper safety guards or devices shall be attached to dangerous moving parts of machines to avoid their damage like power stabilizers, fridge guards
6. Machines are to be switched off immediately after use so as to save power or avoid accidents.
7. Machines shall be properly stored in appropriated places that are moisture free.
8. Skilled labour shall be employed to operate specific production machines.
9. Workers are to be trained periodically on how to use be used only for the intended purposes as prescribed by the manufacturer/ supplier.
10. There shall be close supervision and monitoring of the workers using the machines.
11. Workers are to be provided with appropriate safety devices that prevent running of machines while their hands or other parts are in danger when using the machines.

**MARK ALLOCATION**

Title = 01 mark

Any other 6x1 = 06 marks

Total (07 marks)

(c) A credit status inquiry /letter should show

1. Name and address of the maize mill business
2. Date of writing
3. Reference number
4. Title and bank where the inquiry is to be carried out.
5. Salutation is dear Sir/Madam
6. Reason/subject line is credit status
7. Inquiry…..(Name of customer)
8. Body showing:

* Reason for writing
* Name of customer/client
* Value of maize flour i.e
* Shs.5,000,000
* Assurance that information
* Given shall be kept confidential

1. Complimentary close is yours faithfully,

Sign ………………………………………

Name …………………………………

Title ………………………………

MARK ALLOCATION

Body Any 4 x½ = 02 marks

Any other 6x½ = 03 marks

Total = 05 marks

(d) MAIZE MILLERS

P.O BOX (TOWN)

PROGRAMME FOR SERVICING MAIZE MILLING MACHINES

|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **ACTIVITY** | **PERSON IN CHARGE** | **REMARKS** |
|  | Identification of machines to be serviced  Determining the nature of service to be nature of service to be done  Selection of the technical to do the servicing  Contacting the technician  Servicing the machines  Receiving a report from the technician about servicing done  Making payments to the technician  Setting date for next servicing of machines. |  |  |

Prepared by: Approved by:

Sign ………………………………. Sign …………………………..

Name ……………………………….. Name …………………………..

Title …………………………… Title ……………………………

**MARK ALLOCATION**

Title = 01 mark

Activities 6x½ = 03 mks

Any other 6x½ = 03 mks

Total **07 mks**

3. (i) Cost of sales

= Opening inventory +Purchases + Carriage on Purchase-Closing

Inventory

= 6,000,000+25,000,000+1,000,000-3,000,000

= 32,000,000-3,000,000

= Shs 29,000,000

(ii) Gross profit = Net sales –cost of sales

=48,000,000 -29,000,000

=shs 19,000,000

(iii) Net profit =Gross profit-Total expenses

But expenses = Carriage on sales + decreased rent

+salaries and wages + prov. For depr. Om motor van.

= 500,000+500,000+7,000,000+300,000

= Shs 8,300,000

Net profit = 19,000,000 -8,300,000

Shs 10,700,000

(iv) Fixed capital = motor van –prov.for depar.+ Land

=3,500,000-300,000+7,000,000

= Shs 10,200,000

(v) Rate of return on capital employed = Net profit x 100

Capital employed

But capital employed =Fixed capital + working capital

=10,200,000+15,000,000-5,000,000

=shs 20,200,000

Rate of return on capital employed = 10,700,000x 100

20,200,000

= 52.97%

= 53%

(vi) Revenue per employee ratio

= Turnover/sales

Total number of workers

= 48,000,000

15

Shs. 3,200,000

(b) (i) Wages and salaries expenses ratio

= Wages and salaries x 100

Turnover

= 7,000,000 x 100

48,000,000

= 14.58%

= 15%

Interpretation: For every shs. 100 earned from sales shs 15 is spent on salaries and wages of workers.

(ii) Holding ratio in days

= Average stock x Number of days in a year

Cost of sales

But Average stock = opening stock +closing stock

2

= 6,000,000+3,000,000

2

= shs. 4,500,000

Holding ratio in days = 4,500,000 x 365

29,000,000

= 56.6 days

= 57 days

Interpretation: Stock was held for 57 days before selling it.

(iii) Average payment period in weeks

= Accounts payable x Number of weeks in a year

Net purchases

= 4,500,000 x 52

26,000,000

= 9 weeks

Interpretation: The business suppliers are paid after an average of 9 weeks.

(iv) Cost ratio = Absolute liquid Assets

Current Liabilities

= Cash +Bank

Current liabilities

= 4,000,000+ 3,000,000

5,000,000

= 7,000,000

5,000,000

= 1.4 1

Interpretation = The business is able to pay off its current liabilities using its absolute liquid assets.

4. (a) HOT MEALS RESTAURANT

P.O BOX ….(TOWN)

DAILY DISTRIBUTION SCHEDULE FOR MEALS

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| TIME | PRODUCT/FOOD | CUSTOMER | QUANTITY | PERSON IN CHARGE | REMARKS |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

PREPARED BY: APPROVED BY:

SIGN ………………………………… SIGN …………………………………..

NAME ……………………………… NAME ………………………………..

TITLE ………………………………. TITLE ………………………………….

(b) HOT MEALS RESTAURANT

P.O BOX ….(TOWN)

GUIDELINES FOR HANDLING DIFFICULT CUSTOMERS

1. Customers complaints are to be received and evaluated immediately to determine whether they are genuine or not for proper action to be taken to handle them.
2. Words being used and feelings expressed by the difficult customers shall be listened to carefully in order to make them know that the business is interested in the issue.
3. Difficult customers are to be apologised to either in writing or orally for the inconveniences caused in case something went wrong.
4. Customers shall be motivated to open up by giving them enough time so as to reduce tension or anger hence able to establish why they are difficult.
5. Difficult customers are to be referred to the customers’ care desk for better handling of their problems.
6. Security guards shall be invited to help in handling difficult customers who become violent at the business premises.
7. Money is to be refunded to difficult customers who reject replacement of products.
8. Arguing with difficult customers who are angry displeased or complain is to be avoided.
9. Difficult customers shall be restricted from accessing/entering the business premises.
10. Discounts are to be offered to difficult customers in case the previous purchases made had a problem to calm them down.
11. Difficult customers are to be talked to and convinced that the problem experienced shall not occur again.
12. Etc.

4.(c) Selection of medium

An advertisement for the business products should show:

* Name and address of the business
* Other contacts i.e Tel. no /email address/ website address.
* Physical location of the business
* Products /service dealt in /offered.
* Benefits of the products to customers
* Any promotional offer in place.
* Business operational hours
* Relevant pictures/illustrations
* Business logo
* Business slogan

Any 5x1 = 05 marks

Total = 06 marks

4(d) Menu card for the business should show:

* Name and address of the business
* Telephone contact.
* Products offered
* Physical location
* Name of officer on whose names it’s issued.
* Personal Tel. no for the officer.
* Relevant picture/illustrations
* Business slogan
* Frame.

**Any 5x1 = 05 marks**

5.(a) Delivery note for the products ordered for should show:

* Name and address of the business
* Date of writing
* Document nam/identity i.e delivery note
* Business logo
* Name and address of the customer/client
* Break down of the goods to be delivered i.e product and quantity.
* Means of delivery
* Received by is signature and name.
* Delivered by i.e signature name and title.
* Frame
* Document Number
* Etc.

**Any 12 x = 06 marks**

5.(b) An invoice for the products to be delivered to the hotel should slow

* Name and address of the business
* Date of writing the invoice
* Business logo
* Document Name is invoice
* Document Number
* Purchase order no
* Name of customer (HOTEL)
* Break down of goods invoiced ie.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Particulars** | **Quantity** | **Unit Price** | **Amount (shs)** |
|  |  |  |  |  |
| Total |  |  |  |  |

* E &OE
* Discounts allowed if any
* Credit period allowed
* Terms of delivery
* Prepared by i.e Signature……….

Name ………………………………..

Title ……………………….

* Received by is signature ………………………..

Name ………………………………………………

Title …………………………………………..

* Frame

Any 12 x = 06 marks

(c) Name and address of the business

P.O Box ……………………….. (TOWN)

**INSTRUCTIONS TO BE FOLLOWED BY THE WORKERS TO ENSURE QUALITY IN BUSINESS**

1. High quality raw materials /inputs like fresh pineapples, oranges. Mangoes, maize grain etc shall be used.
2. Proper technical specification for processing of agricultural products shall be followed to ensure correct mixing of ingredients.
3. There shall be efficient monitoring and supervision of workers to minimise mistakes and defaults in production.
4. Proper and high quality packaging materials /facilities shall be used like damp proof bags, disposable cups etc to minimise contamination of production.
5. Appropriate technology like destoner machines, blenders etc shall be used to ensure efficiency.
6. Workers are to ensure proper cleanliness of business premises to avoid contamination of goods.
7. Etc.

Title = 01 mk

Any other 6x1 = 06marks

**07 marks**

5(d) Bid notice for the supply of two new maize grinding machines should show

* Name and address of business
* Other contacts i.e Tel. No/email address
* Goods to be supplied.
* Document name i.e Bid Notice
* Business logo
* Date of publicantion of Bid notice
* Terms and conditions for bidding to be met by prospective suppliers i.e

Bidding fee which is non-refurdable

Income tax clearance certificate

Beginning date for submission of bids

Closing date and time for submission of dwelly filled bids

Business Trading Licence and Registration certificate.

Brief background about the business.

Date and time for opening the bids

Table of summary of events ie.

|  |  |
| --- | --- |
| **ACTIVITY** | **DATE** |
| Publication of Bid Notice  Picking bid documents  Submission of bids  Opening of bids  Evaluation of bidders  Award of contract  Signing of contract |  |

Etc

**Any 6x 1 =06 marks**

**6.** SUPER WHOLESALERS

CASH FLOW STATEMENT

FOR THE MONTHS OF MAY JUNE AND JULY ,2024

|  |  |  |  |
| --- | --- | --- | --- |
| **TRANSACTIONS** | **MAY(SHS)** | **JUNE(SHS)** | **JULY(SHS)** |
| **CASH INFLOWS** |  |  |  |
| Cash balance | 475,000 | 4525,000 | (3,625,000) |
| Loan from Quality Bank |  |  | 3,625,000 |
| Cash sales | 10,000,000 | 9,000,000 | 8,100,000 |
| Receipts from debtors |  | 6,000,000 | 6,000,000 |
| Commission income | 5,500,000 | 6,050,000 | 6,655,000 |
| Total cash inflow | 15,975,000 | 25,575,000 | 20,755,000 |
| **CASH OUTFLOWS** |  |  |  |
| Cash purchases | 9,000,000 | 8,100,000 | 7,290,000 |
| Purchase of mini bus | 5,000,000 | 6,600,000 | 4,400,000 |
| Salary expenses | 4,000,000 | 4,800,000 | 5,600,000 |
| Loan interest |  |  | 181.250 |
| Commission to sales workers | 500,000 | 450,000 | 405,000 |
| Cash donation | 2,000,000 | 2,000,000 | 2,000,000 |
| Total cash out flows | 20,500,000 | 21,950,000 | 19,876,250 |
| Net cash position | 4525,000 | (3625,000) | 878,750 |

**36 ticks x = 18 marks**

**(b)** The financial position of the business was unstable for the months of May it was a surplus of shs. 4,525,000, June a deficit of shs 3,625,000 and July a surplus of shs. 878,750

(c) **Ways of using cash surplus.**

* Paying creditor and all outstanding bills.
* Increasing sales by increasing manageable debtors and explaining customers base.
* Diversifying business operations
* Replacing fixed assets with the excess cash available.
* Depositing cash on a fixed deposit account to earn more money.

**End**